

User Features

- Account Codes
- ANI/CLI Customizations
- Anonymous Call Rejection
- Authentication by Digest
- Busy Lamp Field
- Call Forwarding
 - Call Forwarding Always
 - Call Forwarding Busy
 - Call Forwarding No Answer
 - Call Forwarding Not Reachable
 - Find Me (multiple numbers)
 - Sync with Server
- Call Logs (Inbound and Outbound)
- Call Monitoring
 - Automatic Recording
 - Supervising Mode
 - Silent Monitoring
- Call Notify
- Call Pick Up
 - Call Pick Up Department
 - Call Pick Up Domain
 - Directed Call Pickup
- Call Recording
- Call Return
- Call Status (Real-time in User Portal)
- Call Transfer
 - Attended Transfer
 - Blind Transfer
 - Intercom Transfer
 - Transfer to Voicemail
- Call Waiting
- Calling Line ID Delivery Blocking
- Calling Name Retrieval
- CDRs
- Client Call Control (API and User Portal)
- Conferencing (Multi-Way Calling)
 - Convene Conference
 - Invite Attendees
 - Multiple Conference Rooms
 - Scheduled/Instant Conference
 - Web-based Setup
- Device Auto Provisioning
- Direct Inward Dialing
- Directed Call Park
- Directed Call Pickup
- Diversion Inhibitor
- Do Not Disturb
 - Sync with Server
- Extension Dialing
- External Calling Line ID Delivery
- Hunt Groups
- In-Call Service Activation
- Instant Messaging (via XMPP or SIP SIMPLE)
- Intercom
- Internal Calling Line ID Delivery
- Last Number Redial
- Message Waiting Indicator
- Music-On-Hold
 - System Default Music-on-Hold
 - Personalized Music-on-Hold
- Phone Status
- Presence
- Privacy
- Selective Call Acceptance
- Selective Call Rejection
- Simultaneous Ring
- Shared Call Appearance
- Three-Way Call
- Two-Stage Dialing
- Video Telephony
- Voicemail
 - Default Greetings
 - Customizable Greetings
 - Name Recording
 - Email Notification
 - Voicemail Forwarding
 - Forwarding to Email
 - User Portal (View, Save Delete)
 - Voice Messaging Group
 - Voice Messaging Call Back
- Web User Portal
 - Contact List with Presence
 - Click to Call
 - Inbound Call Handling Rules
 - Screen Pops
 - Messaging